

Casa Blanca House



Guest Information Book

www.beachhousemexico.com

Bienvenidos à Casa Blanca!

Table of Contents

Letter from the Owner	3
Important Contacts (Transportation contact Info)	4
General Information about Casa Blanca & Playacar	5
House Information	6– 7
Local Resources	8 - 9
Groceries	9
Breakfast Suggestions.....	9
Suggested Restaurants/Food Spots	9 - 10
Golf Resources	12 - 13
Bird Sanctuary.....	14
Scuba Diving Resources	15
Catholic Church Service Information	15
UNO Catering.....	16
Map of Playa del Carmen.....	17

Dear Guests,

We are pleased that you have chosen to stay in our home, **Casa Blanca**, during your vacation/holiday in Playa Del Carmen. It is my hope that you will have everything you need here to be as comfortable as you are in your own home. That being said, please remember that for the comfort of all of our guests, this home is a NON-SMOKING home indoors (outdoor patios and roof-top are allowed smoking areas). Please be considerate and honor this policy. Thank you!

Your house manager and concierge is Ivonne Martinez Rivas her number is 984 212 9844 (calling from Mexico) calling from the states add 011-521 in front of the number, The most efficient way to communicate with Ivonne is the text app called WhatsApp her number on that is +52 (1) 9842129844, her email ivonnem.r@outlook.com. Upon your arrival Ivonne will let you into the house and will show you how to operate the TV's, Air Conditioners and your personal safe. In 19 years we have never had a theft at the house but just to be safe please use it for safe-keeping of your travel documents and valuables while you are away from the house. Ivonne will also have the house stocked with groceries and/or alcohol prior to your arrival if you want, set up day trips for you on yachts, catamarans, ruins etc. She is at your service.

You will also be provided with codes for the front door entry. The door code will be provided to you prior to your arrival. Ivonne and the Housekeeping/Maid services are available Monday through Saturday and are off on Sundays. However, Ivonne is available for emergencies any day at any time if you need her. In addition to doing regular housekeeping chores, the maid will be happy to do extra things for you, like wash your clothes. I know they will be very appreciative of your thoughtfulness.

We have never had a guest show up at Casa Blanca that was not just blown away by the house and the location. We are sure you will be too.

We hope you leave Casa Blanca feeling refreshed, invigorated, and not too sunburned (don't forget how intense the sun can be in this part of the world — apply sunscreen liberally!). Please visit again, and tell your friends about your accommodations in paradise.

The remainder of this booklet provides you with general information about the area.

CHECK IN TIME IS 2:00 PM
CHECK OUT TIME IS 11:00 PM NOON

Sincerely,

Curt Henderson



Important Contacts

If you have any questions or need assistance please don't hesitate to contact Ivonne at 984 179 1761 (If your call does not go through to Ivonne then add a 011-521 in front of their number and try that. Using the app WhatApp is the preferred way to communicate in Mexico.

In the unlikely event that Ivonne is unable to help you then please call Curt Henderson at 303-717-5800 (Cell) It is VERY IMPORTANT to us that your trip is perfect.

The house phone number is 984 873 2387

If someone is calling the house phone from the USA, they need to dial 011, 52, and then the number above.

Important Phone Numbers

Ivonne	984-212-9844
Curt Henderson	303-717-5800
Ambulance	984-873-1233
Security Gate	984-879-4860
Taxi Service	984-873-0032
Playamed Hospital	984-879-3155



US Consulate Cancun 01 999-942-5700

**Airport and Tour Transportation provided by Rhino Transportation (Felipe Arellano)
998-112-1224 Cell or email at felialvarellano@gmail.com**

****Whenever in doubt or need please don't hesitate to call Ivonne . She is available to assist you as needed. The use of the cell phone app "WhatsApp" is the favored way to text in Mexico.**

Ivonne's "WhatsApp" number is +52 (1) 984-212-9844

General information about this house and the services within Playacar Resort.

You are staying in a quiet, secured community. We have security 24 hours a day.

For ordering taxi from home, call 873-2211 “para ordena un taxi Casa Blanca”.

Purified water is provided in five gallon bottles. Although our water is treated at the Playacar Water Treatment Center and is tested regularly in the U.S., we provide bottled purified water for our guests’ peace of mind. Simply place empty water bottles on the front porch in the morning, and they will be replaced by full bottles.

Please do not bring the bath towels, sheets or bedspreads to the beach. We provide colored beach towels which can be used on the beach if you need them. There is a shower outside the house on the wall in back, which is an excellent way to rinse the sand and dirt off when you return from the beach.

A tennis court is located behind the first Mayan park, immediately after you come through the security gate and just past the Antigua Shopping Center. The use of this court is for the Playacar homeowners and their guests, so please feel free to bring your racket and enjoy.

There is a taxi stand just outside the Hotel Continental Plaza, which is located as you walk towards town (from the front of the house/facing Caribbean Sea go left) about 3 blocks.

For Airport shuttles, we have made arrangements with a tour company called Rhino Transportation to give our guests a very fair price and to help you decide which tours or events better fit your needs. Felipe Alvarez Arellano is the owner’s name. The phone number from the U.S. is 011 52 998 112 1224.

Within Playa the cell phone 998 112 1224. Or, you can contact them via email at felialvarellano@gmail.com Felipe can send you to the best dolphin swim (with tickets and transportation), horseback riding on the beach, four-wheeling on the beach, or can provide you with a driver for the day of sightseeing in Tulum, Cancun, Belize, etc. If you have a large party (6 or more), we found it better to hire a driver with a vehicle [it was the same price as renting a car for the day]. If you want to pre-set pickup from the airport , they know exactly where to take you and can be found at the airport via a sign with your name on it. They have a chaperoned nightclub visit to Cancun for the teenagers that are old enough to drink. Please, leave the driving to Rhino if you are going to drink.



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ouse Information

Purified Water:

Delivered Monday – Saturday. There is a refrigerated purified water dispenser in the kitchen. If you run out or low on water, simply leave the empty jug outside near the curb at the end of the car port drive. The neighborhood association will replace it for you.

Trash Pick up:

Daily trash collection Monday – Saturday. If you fill up the trash after the maid has left for the day, please place the bag in the trash cans. Bags left out overnight become an attractive nuisance for wild life and pets.

Lock All Doors:

Casa Blanca is located in a gated, guarded community. However, please keep all doors locked when you are not at home. The house is very near to the beach so there are people that walk by the house to access these areas. Be on the safe side and lock up. Also, do not leave valuables on the pool area when you are in the house (cameras, cell phones, purses etc.). It's the same in Mexico as it is in other country's

Air Conditioning:

Most houses in Playa Car only have AC in the bedrooms. Casa Blanca has more than enough AC in every room including the kitchen and family room and is designed to flash cool. The AC units are designed to cool a room immediately; it is not like the forced air we all have back in the states. Therefore, **turn off the air conditioning units whenever you leave the villa or turn it off in any room you are not using and close the door to that room.**

Maid Service:

The housekeeper comes Monday through Saturday mornings. She will also do laundry if you leave it in the Laundry Room. The people that work in and around the home are of course trying to exceed your expectations and very much appreciate tips. If you do not want the maid on some of your days just let one of the house staff know the days you do not want her to clean.

TV's

The house has flat screen "Smart TV's" in each room with **American Satellite Service**. The TV's are set up to the house WIFI so you can also use them for Netflix etc.

Talavera Pottery:

The Pottery by the dinning room table is purely decorative. It does NOT have a lead-free glaze. Please do not use it.

We hope you enjoy lounging poolside, soaking up the sun and relaxing throughout your stay at



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ocal Resources

Photographer:

Melissa Mercado Photography
52 1 984 145 7997
www.melissa-mercado.com



They will come to the house and take some amazing photos.

Taxis:

Taxis are available at the Paseo Del Carmen Shopping Center; located by the entrance to Playacar neighborhood.

Farmacias, etc. (Pharmacy):

- 30% Discount Generic Pharmacy on 30th/8th
- Union Farmacias 30th near Juarez
- 24 hour Pharmacy @ Juarez & 30th
- There are many others around town, at these, don't be bashful, ask for a discount, their prices are marked up quite a bit.

Treda: Just in case you eat or drink at the wrong place, you will want to remember this one for sure. **Treda is the best cure for Turista.** It is available in Pharmacies.

Groceries:

- **Chedraui** – The Mexican version of the “Super Target”, selling bathing suits, toys, etc. Plus the best supermarket this side of Cancun. Hwy 307 & 1st sur.
- **Super Walmart** — By far the best option.
- **Marzan Fruiteria** – 30th and 1st ave sur— if you don’t see what you want, ask for it, they may have it in the back.
- **DAC Fruiteria** – 30th & Constituyentes if you don’t see it – mushrooms, Boston lettuce, green onions, strawberries, etc.— ask for it, they may have it in the back.
- **Pacsa Deli** – 10th & 34th on the right. Imported items such as Worstershire Sauce, Thomas’ English Muffins, Daisy Sour Cream, Whipping cream, Cheeses, French bread, etc.
- **Fish Market** – 14th and 30th, near San Francisco grocery store. Fresh fish until noon, beautiful shrimp.
- **Tortillerias** – Corn – Eric & Luis on 1 sur past 30th and Marzan (another good fruit market)
- **Past e Pane** – fresh pastas and bread 5th Ave (little Italy) between 20th & 22nd
- **Sam’s Wholesale Club** – Highway 307 between the two Playa car entrances.

Breakfast:

- **La Cueva del Chango** –fresh and natural foods. My favorite
- **Palace Hotel Playacar** – Sunday Brunch pretty good, lots of variety.
- **Carboncitos** - Calle 4th and Ave 5
- **Cinco, BEST RESTAURANT VIEW EVER from 5th floor**
<http://www.thompsonhotels.com/hotels/thompson-playa-del-carmen/eat-and-drink/cinco>

One of the many benefits of staying at Casa Blanca — cooking your own meals can save you a bundle!



Suggested and Favorite Lunch/Dinner Spots

Carboncitos : <https://www.facebook.com/Carboncitos/> (Short walk from house)

The best Cameron (Shrimp) Tacos in town are at **La Florista** just across the street from the grocery store on the main highway, Carr. 307 b/t Juarez & Constituyentes.

https://www.tripadvisor.com/Restaurant_Review-g150812-d1108595-Reviews-La_Floresta-Playa_del_Carmen_Yucatan_Peninsula.html (Drive or Taxi)

NAU Mediterranea: GREAT FOOD (short walk from house)
<http://www.nau.mx/>

H.C. Meats – This is a real treat. We usually go there and tell them what we want and when we want to pick it up. This is a full blown family dinner experience for very little money https://www.tripadvisor.com/ShowUserReviews-g150812-d1092939-r57333985-HC_de_Monterey-Playa_del_Carmen_Yucatan_Peninsula.html

For 6-8 people

Baked Cabolla (Onions) one for every 2 people.

Baked Papa (potato) one for every 2 people.

Probably 1 to 1 ½ pounds each of Chorizo (Arracherro) (beef steak), Pollo (chicken)

6 to 8 sausage (looks like polish sausage) very good.

Salsa, sour cream, corn tortillas etc.

Go here early in your trip so you will have great leftovers (trust us on this one)

El Oasis Seafood 12th b/t 5th & 10th Shrimp tacos and fresh fish.

Babe's Noodles: Great food 10th between 5th & 10th (easy walk from house) My wifes favorite.

Domino's delivers phone number is 873-1616 Just give them the house phone number and they have the directions on their computer.

Rolandi's: this place is air conditioned and very, very close to the house. Seafood, Meat and pastas and GREAT PIZZA for Mexico, they are located just south of Calle 1st on 5th. The phone number is 803 4121, but reservations are not needed.

*Important note: The environment around Playa is constantly changing. Please keep this in mind, as occasionally this list may change without us being aware of it. These are suggestions only!



Dining in an underground cavern is a must-do Playa experience



HARD ROCK RIVIERA MAYA GOLF CLUB™

Carved out of the dense Mayan Jungle, the Robert Von Hagge designed 18-hole championship golf course is among the lush foliage of the Yucatan Peninsula and only a few hundred yards away from the crystal-clear, turquoise ocean, and the fine white sands of the Mexican Caribbean Sea.

Recognized as one of the top golf courses in the World, the Hard Rock Riviera Maya Golf Club is located in the Playa del Carmen hotel zone known as Playacar, just 35 miles south of Cancun International Airport. This magnificent golf course, par 72 with a distance of 7,144 yards is considered the most challenging course in the region. Revitalize your senses in the minimalist design of our luxurious, serene spa overlooking the Robert Von Hagge designed greens. The exquisite spa offers an array of relaxing and revitalizing treatments, from soothing massages, nourishing sea fango wraps, to relaxing footbaths, and hydrating facials. Rejuvenate on your own or share this spa experience with your loved one in one of our spacious spa suites.

Other services include rental clubs, practice range, putting and chipping greens, locks, showers, clubs storage, lessons and merchandise. For more information call at (984) 873-4990 or contact us via email atteetimesrivieramaya@hrhrivieramaya.com



EL CAMALEON GOLF CLUB AT THE MAYAKOBA

www.mayakobagolf.com

El Camaleón Golf Club at the Mayakoba resort is the 7,067-yard course designed by Greg Norman and managed by Fairmont Hotels & Resorts. It is unique - not just to Mexico but to the entire golfing kingdom. The course bends through three distinct landscapes - tropical jungle, dense mangroves, and oceanfront stretches of sand with holes bisected by massive limestone canals. There is even a *cenote*, a massive, ancient cavern common to the area, into the heart of the opening fairway. And as in all Norman projects, he has balanced the course to make it enjoyable for golfers of all abilities. From the tips, El Camaleón is a major league test, a real Shark bite. However, each hole is sprinkled with a minimum of five tee blocks, so there is a distance for every player. On February 19th, 2007, El Camaleón will be the host of "Mayakoba Classic", PGA Tour's first official golf event in Mexico.

Reservations and information

Telephone: 011-52 (984) 206-3088

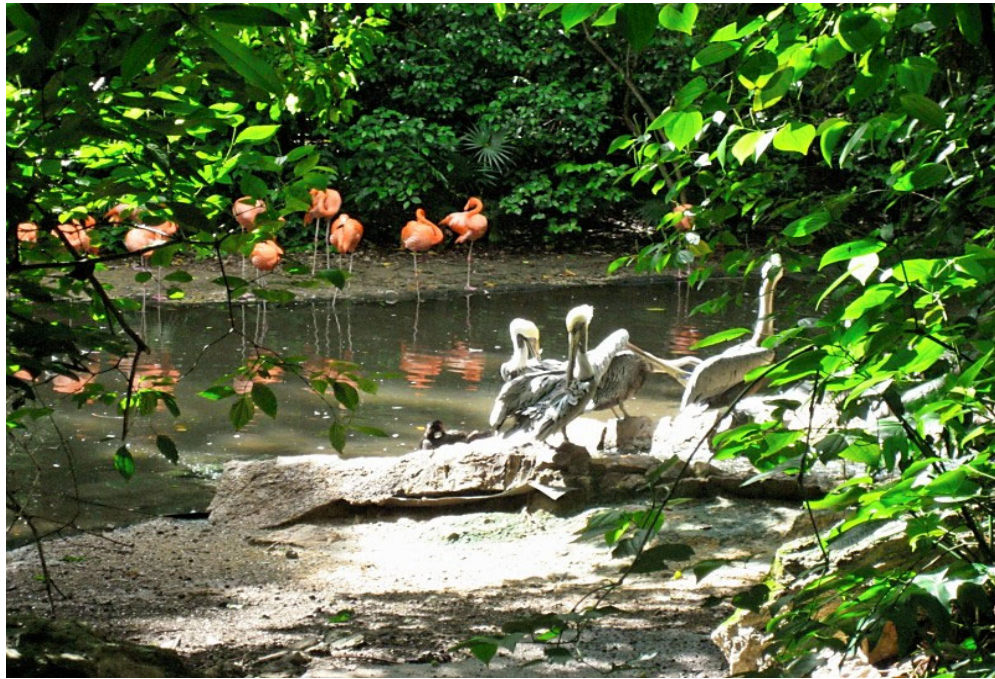
Facsimile: 011-52 (984) 206-3077

Email: elcamaleon@fairmont.com

*Side note: This is my favorite golf course in South America. It is truly amazing.



If you are looking for other golf opportunities, close by Casa Blanca is the Hard Rock Golf club (about 1 road mile from the house), it is a Robert Von Hagge 18 hole Championship course (bring lots of balls, or you can usually buy them for under \$10.00 US a dozen from someone selling them on the course. The course green fee includes food and beverage while golfing. There is a Robert Trent Jones and a Jack Nicholas course towards about 25-30 Minutes away (towards Cancun).



Playacar has a spectacular bird sanctuary (Xaman-Ha Avairy), and it's only about 200 yards from Casa Blanca. However, you have to exit Playacar Phase I and go into Playacar Phase II to get to it.





Dive with us and discover the beauty of the Mexican Caribbean!



Catholic Church Services

Calle 15 entre 12 y 14

Sundays

8 am

10 am

6 pm

8 pm

UNO

events • catering

Caribbean breezes, gentle waves, warm sunshine, tantalizing aromas and taste of fresh tropical foods....that is the essence of **UNO Events & Catering**, **Playa del Carmen, Mexico.**

Food is our passion, excellence is our goal.

Committed to quality and service, **UNO Events & Catering**, is the answer to delicious cuisine with superior quality. Surrounded by **paradise**, the **Mayan Riviera** is sure to delight all the senses. Our inspiration combines love for travel, food and great people.

With over 14 years of experience in the **Yucatan** area we can plan your vacation from start to finish. Arrive in **Cancun** and we will take it from there. Professional airport pick up service, **vacation rental**, chef service, **tours** and our personal recommendations to make your vacation the most relaxing and memorable it can be!

We specialize in **concierge services**, catering, **weddings**, anniversaries, **birthdays**, vacation planning, promotional, corporate and private events.

Come experience **Mexico** from our eyes!

Susan de Lima

Director, UNO Events & Catering

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