

# *Casa Blanca House*



## Guest Information Book

[www.beachhousemexico.com](http://www.beachhousemexico.com)

**Bienvenidos à Casa Blanca!**

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Dear Guests,

We are pleased that you have chosen to stay in our home, **Casa Blanca**, during your vacation/holiday in Playa Del Carmen. It is my hope that you will have everything you need here to be as comfortable as you are in your own home. That being said, please remember that for the comfort of all of our guests, this home is a NON-SMOKING home indoors (outdoor patios and roof-top are allowed smoking areas). Please be considerate and honor this policy. Thank you!

**Your house manager and concierge is Ivonne Martinez Rivas her number is 984 212 9844 (calling from Mexico) calling from the states add 011-521 in front of the number, The most efficient way to communicate with Ivonne is the text app called WhatsApp her number on that is +52 (1) 9842129844, her email ivonnem.r@outlook.com. Upon your arrival Ivonne will let you into the house and will show you how to operate the TV's, Air Conditioners and your personal safe. In 20 years we have never had a theft at the house but just to be safe please use it for safekeeping of your travel documents and valuables while you are away from the house. Ivonne will also have the house stocked with groceries and/or alcohol prior to your arrival if you want, set up day trips for you on yachts, catamarans, ruins etc. She is at your service.**

You will also be provided with codes for the front door entry. The door code will be provided to you prior to your arrival. Ivonne and the Housekeeping/Maid services are available Monday through Saturday and are off on Sundays. However, Ivonne is available for emergencies any day at any time if you need her. In addition to doing regular housekeeping chores, the maid will be happy to do extra things for you, like wash your clothes. I know they will be very appreciative of your thoughtfulness.

We have never had a guest show up at Casa Blanca that was not just blown away by the house and the location. We are sure you will be too.

We hope you leave Casa Blanca feeling refreshed, invigorated, and not too sunburned (don't forget how intense the sun can be in this part of the world — apply sunscreen liberally!). Please visit again, and tell your friends about your accommodations in paradise.

The remainder of this booklet provides you with general information about the area.

**CHECK IN TIME IS 2:00 PM**  
**CHECK OUT TIME IS 11:00 PM NOON**

Sincerely,

*Curt Henderson*



## Important Contacts

If you have any questions or need assistance please don't hesitate to contact Ivonne at 984 179 1761 (If your call does not go through to Ivonne then add a 011-521 in front of their number and try that. Using the app WhatApp is the preferred way to communicate in Mexico.

In the unlikely event that Ivonne is unable to help you then please call Curt Henderson at 303-717-5800 (Cell) It is VERY IMPORTANT to us that your trip is perfect.

**The house phone number is 984 873 2387**

If someone is calling the house phone from the USA, they need to dial 011, 52, and then the number above.

### Important Phone Numbers

Ivonne	984-212-9844
Curt Henderson	303-717-5800
Ambulance	984-873-1233
Security Gate	984-879-4860
Taxi Service	984-873-0032
Playamed Hospital	984-879-3155

US Consulate Cancun 01 999-942-5700



**\*\*Whenever in doubt or need please don't hesitate to call or text Ivonne . She is available to assist you as needed. The use of the cell phone app "WhatsApp" is the favored way to text in Mexico.**

**Ivonne's "WhatsApp" number is +52 (1) 984-212-9844**

# **G**eneral information about this house and the services within Playacar Resort.

You are staying in a quiet, secured community. We have security 24 hours a day.

For ordering taxi from home, call 873-2211 “para ordena un taxi Casa Blanca”.

Purified water is provided in five gallon bottles. Although our water is treated at the Playacar Water Treatment Center and is tested regularly in the U.S., we provide bottled purified water for our guests’ peace of mind. Simply place empty water bottles on the front porch in the morning, and they will be replaced by full bottles.

Please do not bring the bath towels, sheets or bedspreads to the beach. We provide colored beach towels which can be used on the beach if you need them. **There is a shower outside the house on the wall in back, which is an excellent way to rinse the sand and dirt off when you return from the beach.**

A tennis court is located behind the first Mayan park, immediately after you come through the security gate and just past the Antigua Shopping Center. The use of this court is for the Playacar homeowners and their guests, so please feel free to bring your racket and enjoy.

There is a taxi stand just outside the Hotel Continental Plaza, which is located as you walk towards town (from the front of the house/facing Caribbean Sea go left) about 3 blocks.

**For Airport shuttles and transportation email or text Ivonne your flight itinerary and she will handle everything for you.**

Ivonne can also set up the best dolphin swim (with tickets and transportation), horseback riding on the beach, four-wheeling on the beach, or can provide you with a driver for the day of sightseeing in Tulum, Cancun, Belize, etc. If you have a large party (6 or more), we found it better to hire a driver with a vehicle [it was the same price as renting a car for the day]. If you want to pre-set pickup from the airport, they know exactly where to take you and can be found at the airport via a sign with your name on it. They have a chaperoned nightclub visit to Cancun for the teenagers that are old enough to drink.



# H

## ouse Information

### **Purified Water:**

Delivered Monday – Saturday. There is a refrigerated purified water dispenser in the kitchen. If you run out or low on water, simply leave the empty jug outside near the curb at the end of the car port drive. The neighborhood association will replace it for you.

### **Trash Pick up:**

Daily trash collection Monday – Saturday. If you fill up the trash after the maid has left for the day, please place the bag in the trash cans. Bags left out overnight become an attractive nuisance for wild life and pets.

### **Lock All Doors:**

Casa Blanca is located in a gated, guarded community. However, please keep all doors locked when you are not at home. The house is very near to the beach so there are people that walk by the house to access these areas. Be on the safe side and lock up. Also, do not leave valuables on the pool area when you are in the house (cameras, cell phones, purses etc.). It's the same in Mexico as it is in other country's

### **Air Conditioning:**

Most houses in Playa Car only have AC in the bedrooms. Casa Blanca has more than enough AC in every room including the kitchen and family room and is designed to flash cool. The AC units are designed to cool a room immediately; it is not like the forced air we all have back in the states. Therefore, **turn off the air conditioning units whenever you leave the villa or turn it off in any room you are not using and close the door to that room.**

**Maid Service:**

The housekeeper comes Monday through Saturday mornings. She will also do laundry if you leave it in the Laundry Room. The people that work in and around the home are of course trying to exceed your expectations and very much appreciate tips. If you do not want the maid on some of your days just let one of the house staff know the days you do not want her to clean.

**TV's**

The house has flat screen "Smart TV's" in each room with **American Satellite Service**. The TV's are set up to the house WIFI so you can also use them for Netflix etc.

**Talavera Pottery:**

The Pottery by the dinning room table is purely decorative. It does NOT have a lead-free glaze. Please do not use it.

We hope you enjoy lounging poolside, soaking up the sun and relaxing throughout your stay at



# L

## ocal Resources

### Photographer:

Melissa Mercado Photography  
52 1 984 145 7997  
[www.melissa-mercado.com](http://www.melissa-mercado.com)



They will come to the house and take some amazing photos. If this company is not responsive then ask Ivonne for a recommendation

### Taxis:

Taxis are available at the Paseo Del Carmen Shopping Center; located by the entrance to Playacar neighborhood.

### Farmacias, etc. (Pharmacy):

- 30% Discount Generic Pharmacy on 30<sup>th</sup>/8<sup>th</sup>
- Union Farmacias 30<sup>th</sup> near Juarez
- 24 hour Pharmacy @ Juarez & 30<sup>th</sup>
- There are many others around town, at these, don't be bashful, ask for a discount, their prices are marked up quite a bit.

**Treda:** Just in case you eat or drink at the wrong place, you will want to remember this one for sure. **Treda is the best cure for Turista.** It is available in Pharmacies.

### Groceries:

- **Chedraui** – The Mexican version of the “Super Target”, selling bathing suits, toys, etc. Plus the best supermarket this side of Cancun. Hwy 307 & 1<sup>st</sup> sur.
- **Super Walmart** — By far the best option.
- **Marzan Fruiteria** – 30<sup>th</sup> and 1<sup>st</sup> ave sur— if you don’t see what you want, ask for it, they may have it in the back.
- **DAC Fruiteria** – 30<sup>th</sup> & Constituyentes if you don’t see it – mushrooms, Boston lettuce, green onions, strawberries, etc.— ask for it, they may have it in the back.
- **Pacsa Deli** – 10<sup>th</sup> & 34<sup>th</sup> on the right. Imported items such as Worstershire Sauce, Thomas’ English Muffins, Daisy Sour Cream, Whipping cream, Cheeses, French bread, etc.
- **Fish Market** – 14<sup>th</sup> and 30<sup>th</sup>, near San Francisco grocery store. Fresh fish until noon, beautiful shrimp.
- **Tortillerias** – Corn – Eric & Luis on 1 sur past 30<sup>th</sup> and Marzan (another good fruit market)
- **Past e Pane** – fresh pastas and bread 5<sup>th</sup> Ave (little Italy) between 20<sup>th</sup> & 22<sup>nd</sup>
- **Sam’s Wholesale Club** – Highway 307 between the two Playa car entrances.

### Breakfast:

- **La Cueva del Chango** –fresh and natural foods. My favorite [www.lacuevadelchango.com/en](http://www.lacuevadelchango.com/en)
- **Palace Hotel Playacar** – Sunday Brunch pretty good, lots of variety.
- **Carboncitos** - Calle 4th and Ave 5
- [www.carboncitosplaya.com.mx/](http://www.carboncitosplaya.com.mx/)
- **Lara & Lucas:** Amazing breakfast and lunch spot. Short walk from house. [www.larayluca.com/](http://www.larayluca.com/)

One of the many benefits of staying at Casa Blanca — cooking your own meals can save you a bundle!



## Suggested and Favorite Lunch/Dinner Spots

**Carboncitos** : [www.carboncitosplaya.com.mx/](http://www.carboncitosplaya.com.mx/)

(Short walk from house)

The best Cameron (Shrimp) Tacos in town are at **La Florista** just across the street from the grocery store on the main highway, Carr. 307 b/t Juarez & Constituyentes.

[www.tripadvisor.com/Restaurant\\_Review-g150812-d1108595-Reviews-La\\_Floresta-Playa\\_del\\_Carmen\\_Yucatan\\_Peninsula.html](http://www.tripadvisor.com/Restaurant_Review-g150812-d1108595-Reviews-La_Floresta-Playa_del_Carmen_Yucatan_Peninsula.html) (Drive or Taxi)

**Ilios:** Amazing Greek restaurant with nightly show at 10:00 pm. On fifth avenue, short walk from house. [www.iliosrestaurante.com.mx/playa-del-carmen/](http://www.iliosrestaurante.com.mx/playa-del-carmen/)

**H.C. de Monterey Meats** – This is a real treat. We usually go there and tell them what we want and when we want to pick it up. This is a full blown family dinner experience for very little money [www.tripadvisor.com/Restaurant\\_Review-g150812-d1092939-Reviews-HC\\_de\\_Monterey-Playa\\_del\\_Carmen\\_Yucatan\\_Peninsula.html](http://www.tripadvisor.com/Restaurant_Review-g150812-d1092939-Reviews-HC_de_Monterey-Playa_del_Carmen_Yucatan_Peninsula.html)

For 6-8 people

Baked Cabolla (Onions) one for every 2 people.

Baked Papa (potato) one for every 2 people.

Probably 1 to 1 ½ pounds each of Chorizo (Arracherro) (beef steak), Pollo (chicken)

6 to 8 sausage (looks like polish sausage) very good.

Salsa, sour cream, corn tortillas etc.

**Go here early in your trip so you will have great leftovers (trust us on this one)**

**El Oasis Seafood** 12<sup>th</sup> b/t 5<sup>th</sup> & 10<sup>th</sup> Shrimp tacos and fresh fish.

**Babe's Noodles:** Great food [www.babesnoodlesandbar.com.mx/menu-ingles/](http://www.babesnoodlesandbar.com.mx/menu-ingles/)

**Domino's delivers** phone number is 873-1616 Just give them the house phone number and they have the directions on their computer.

**Alux Restaurant & Lounge.** An amazing underground Cenote dinner experience that will blow you away. Have Ivonne set up transportation and reservation for this event, its only a 10 minute drive at most. [www.aluxrestaurant.com/](http://www.aluxrestaurant.com/)

\*Important note: The environment around Playa is constantly changing. Please keep this in mind, as occasionally this list may change without us being aware of it. These are suggestions only!



Dining in an underground cavern is a must-do Playa experience



## HARD ROCK RIVIERA MAYA GOLF CLUB <sup>TM</sup>

Carved out of the dense Mayan Jungle, the Robert Von Hagge designed 18-hole championship golf course is among the lush foliage of the Yucatan Peninsula and only a few hundred yards away from the crystal-clear, turquoise ocean, and the fine white sands of the Mexican Caribbean Sea.

Recognized as one of the top golf courses in the World, the Hard Rock Riviera Maya Golf Club is located in the Playa del Carmen hotel zone known as Playacar, just 35 miles south of Cancun International Airport. This magnificent golf course, par 72 with a distance of 7,144 yards is considered the most challenging course in the region. Revitalize your senses in the minimalist design of our luxurious, serene spa overlooking the Robert Von Hagge designed greens. The exquisite spa offers an array of relaxing and revitalizing treatments, from soothing massages, nourishing sea fango wraps, to relaxing footbaths, and hydrating facials. Rejuvenate on your own or share this spa experience with your loved one in one of our spacious spa suites.

Other services include rental clubs, practice range, putting and chipping greens, locks, showers, clubs storage, lessons and merchandise. For more information call at (984) 873-4990 or contact us via email [atteetimesrivieramaya@hrhrivieramaya.com](mailto:atteetimesrivieramaya@hrhrivieramaya.com)



## EL CAMALEON GOLF CLUB AT THE MAYAKOBA

[www.mayakobagolf.com](http://www.mayakobagolf.com)

*El Camaleón Golf Club* at the Mayakoba resort is the 7,067-yard course designed by Greg Norman and managed by Fairmont Hotels & Resorts. It is unique - not just to Mexico but to the entire golfing kingdom. The course bends through three distinct landscapes - tropical jungle, dense mangroves, and oceanfront stretches of sand with holes bisected by massive limestone canals. There is even a *cenote*, a massive, ancient cavern common to the area, into the heart of the opening fairway. And as in all Norman projects, he has balanced the course to make it enjoyable for golfers of all abilities. From the tips, El Camaleón is a major league test, a real Shark bite. However, each hole is sprinkled with a minimum of five tee blocks, so there is a distance for every player. On February 19th, 2007, El Camaleón will be the host of "Mayakoba Classic", PGA Tour's first official golf event in Mexico.

Reservations and information

*Telephone:* 011-52 (984) 206-3088

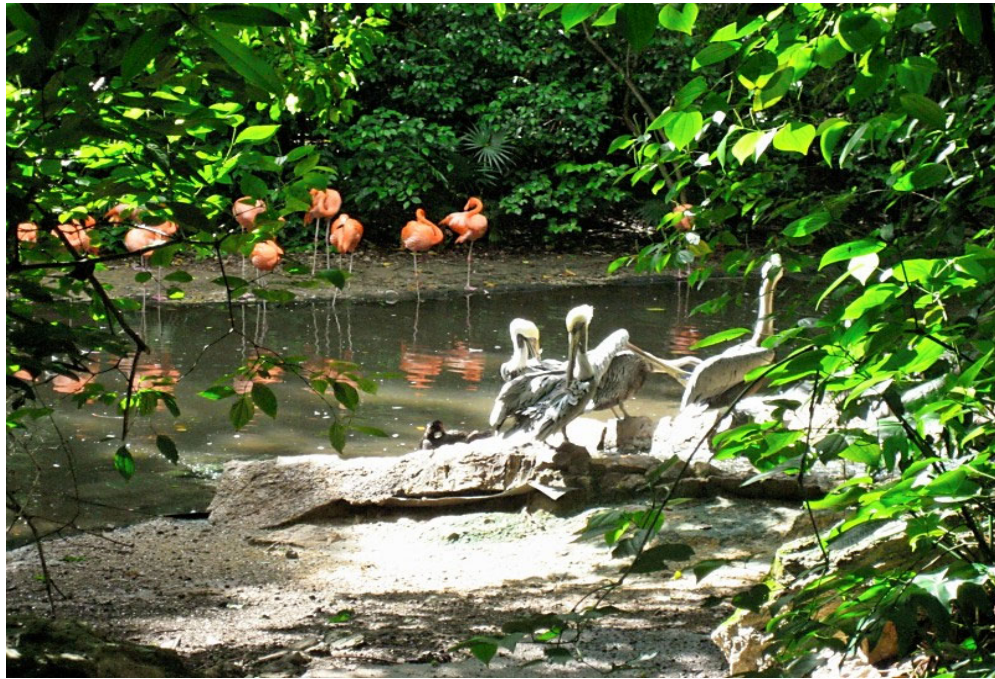
*Facsimile:* 011-52 (984) 206-3077

*Email:* [elcamaleon@fairmont.com](mailto:elcamaleon@fairmont.com)

\*Side note: This is my favorite golf course in South America. It is truly amazing.



If you are looking for other golf opportunities, close by Casa Blanca is the Hard Rock Golf club (about 1 road mile from the house), it is a Robert Von Hagge 18 hole Championship course (bring lots of balls, or you can usually buy them for under \$10.00 US a dozen from someone selling them on the course. The course green fee includes food and beverage while golfing. There is a Robert Trent Jones and a Jack Nicholas course towards about 25-30 Minutes away (towards Cancun).



Playacar has a spectacular bird sanctuary (Xaman-Ha Avairy), and it's only about 200 yards from Casa Blanca. However, you have to exit Playacar Phase I and go into Playacar Phase II to get to it.





Dive with us and discover the beauty of the Mexican Caribbean!



## Catholic Church Services

Calle 15 entre 12 y 14

Sundays

8 am

10 am

6 pm

8 pm



The Maria's Kitchen	
1 meal per day	
Number of guests	Price in us
From 4 to 6	120
From 7 to 9	150
From 10 to 13	175
2 meals per day	
Number of guests	Price in us
From 4 to 6	155
From 7 to 9	175
From 10 to 13	195
Note: Ingredients are not included.	



**Playa Scuba.**

Avenida 15 con calle 4, Centro. Playa del Carmen, México

Tel./Ph. (984) 803 2403 Klaus (984) 125 1647

[www.playascuba.com](http://www.playascuba.com) [info@playascuba.com](mailto:info@playascuba.com)