

Casa Blanca House



Guest Information Book

www.beachhousemexico.com

Bienvenidos à Casa Blanca!

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Dear Guests,

We are pleased that you have chosen to stay in our home, **Casa Blanca**, during your vacation/holiday in Playa Del Carmen. It is my hope that you will have everything you need here to be as comfortable as you are in your own home. That being said, please remember that for the comfort of all of our guests, this home is a **NON-SMOKING** home indoors (outdoor patios and roof-top are allowed smoking areas). Please be considerate and honor this policy. Thank you!

Your house caretaker is Julian Hernandez (who speaks very good English) Julian's phone number in Playa is (cell) 984-807-4001 if the call does not go through from your cell then try and add a 011-52 or 044 in front of his number. Upon your arrival, Julian will let you into the house and will show you how to operate your personal safe. In 10 years we have never had a theft at the house but just to be safe please use it for safekeeping of your travel documents and valuables while you are away from the house.

You will also be provided with a key for the front door. If for some reason Julian is not at the house when you arrive, you can use the key lock box attached to the house on the upper right side of the front door jam. The current combination for the lock box is ----_____. Julian and the Housekeeping/Maid services are available Monday through Saturday and are off on Sundays. However, Julian is available for emergencies only on Sunday. Aside from doing regular housekeeping chores, they will be happy to do extra things for you, like wash your clothes, make beds, etc., we pay them a base salary and ask that you provide them with gratuity, based upon the services and your own good conscience. I know they will be very appreciative of your thoughtfulness.

Following your departure, Julian will inventory the house to ensure that everything is as it was when you arrived. When you return the keys to where you got them from, your security deposit (in the form of a check) will be mailed, less deduction for any missing or damaged items.

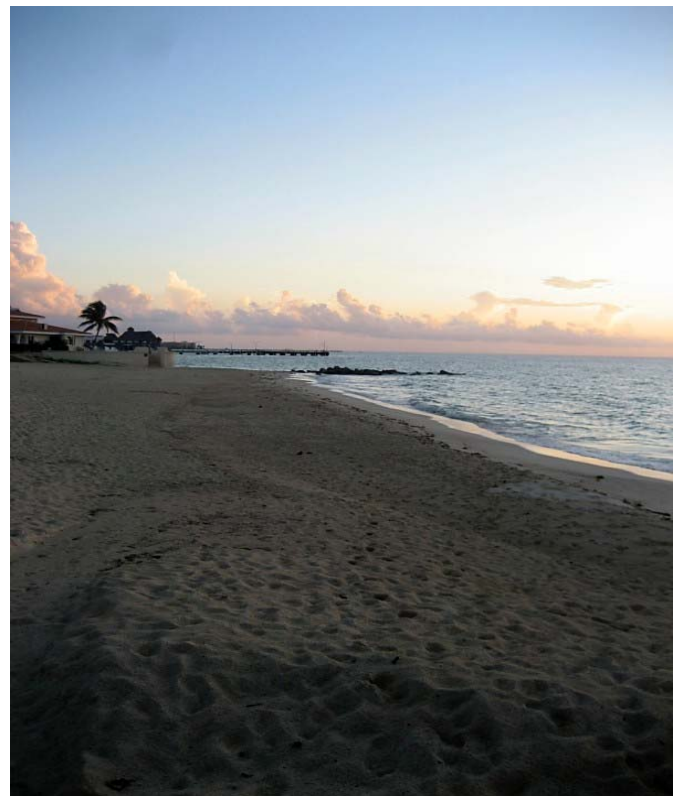
We hope you leave Casa Blanca feeling refreshed, invigorated, and not too sunburned (don't forget how intense the sun can be in Mexico — apply sunscreen liberally!). Please visit again, and tell your friends about your accommodations in paradise.

The remainder of this booklet provides you with general information about the area. Before departing, please sign our guest book, which should be on the coffee table in the living room.

CHECK IN TIME IS 3:00 PM
CHECK OUT TIME IS 12:00 PM NOON

Sincerely,

Curt Henderson



I mportant Contacts

If you have any questions or need assistance please don't hesitate to contact **Julian** at 984-807-4001 (If your call does not go through to Julian then try dialing 044 or 011-52 before his numbers).

In the unlikely event that Julian is unable to help you then please call Curt Henderson at 001 303-717-5800 (Cell) if call does not go through then drop the 011

The house phone number is 984 873 2387

If someone is calling the house phone from the USA, they need to dial 011, 52, and then the number above. Calls to the USA or Canada are very expensive from the house phone. Please consider this and know that charges will be deducted from the Security Deposit. Again, If your calls do not go through, try dialing 044 followed by the numbers.



Important Phone Numbers

Transportation Felipe Arellano (Rhino Trans) felialvarellano@gmail.com

Security Gate	879-4860
Taxi Service	873-0032
Playamed Hospital	879-3155
US Consulate Cancun	01 999-942-5700
Julian (House Caretaker)**	984 807-4001 Cell

**Whenever in doubt or need please don't hesitate to call Julian. He is available to assist you as needed.

General information about this house and the services within Playacar Resort.

You are staying in a quiet, secured community. We have security 24 hours a day, but we still suggest you lock up when you leave the house. A safe is provided for safekeeping of your personal items. We cannot be responsible for personal items.

For ordering taxi from home, call 873-2211 “para ordena un taxi Casa Blanca”.

Purified water is provided in five gallon bottles. Although our water is treated at the Playacar Water Treatment Center and is tested regularly in the U.S., we provide bottled purified water for our guests’ peace of mind. Simply place empty water bottles on the front porch early in the morning, and they will be replaced by full bottles by approximately 9:00 a.m.

Please do not bring our bath towels, sheets or bedspreads to the beach. Sometimes tar washes up on the beach and ruins them instantly. We also provide colored beach towels which can be used on the beach if you need them. There is a shower outside the house on the wall in back, which is an excellent way to rinse the sand and dirt off when you return from the beach. It even has hot water (marked by the “C” knob for “caliente”). The hanging of towels and clothes from the patio or windows is **PROHIBITED** by Playacar.

A tennis court is located behind the first Mayan park, immediately after you come through the security gate and just past the Antigua Shopping Center. The use of this court is for the Playacar homeowners and their guests, so please feel free to bring your racket and enjoy.

There is a taxi stand just outside the Hotel Continental Plaza, which is located as you walk towards town (from the front of the house/facing Caribbean Sea go left) about 3 blocks. Negotiate your price before getting in the cab.



For Airport shuttles, we have made arrangements with a tour company called Rhino Transportation to give our guests a very fair price and to help you decide which tours or events better fit your needs. **Felipe Alvarez Arellano is the owner’s name. The phone number from the U.S. is 011 52 998 112 1224. Within Playa the cell phone 998 112 1224. Or, you can contact them via email at felialvarellano@gmail.com** Felipe can send you to the best dolphin swim (with tickets and transportation), horseback riding on the beach, four-wheeling on the beach, or can provide you with a driver for the day of sightseeing in Tulum, Cancun, Belize, etc. If you have a large party (6 or more), we found it better to hire a driver with a vehicle [it was the same price as renting a car for the day]. If you want to pre-set pickup from the airport, they know exactly where to take you and can be found at the airport via a sign with your name on it. They have a chaperoned nightclub visit to Cancun for the teenagers that are old enough to drink. Please, leave the driving to Rhino if you are going to drink.

H

ouse Information

Purified Water:

Delivered Monday – Saturday. There is a refrigerated purified water dispenser in the kitchen. If you run out or low on water, simply leave the empty jug outside near the curb at the end of the car port drive. The neighborhood association will replace it for you. Make sure you wash fruits and vegetables well with the purified water. The water in the house is purified and softened, we brush our teeth with the faucet water however we use the delivered purified water to cook with and make coffee.

Trash Pick up:

Monday – Saturday. If you fill up the trash after the maid has left for the day, please place the bag in the trash cans. Bags left out overnight become an attractive nuisance for wild life and pets.

Corona Beer Bottles:

These are deposit bottles, so please put empties in box in Laundry Room.

Lock All Doors:

Casa Blanca is located in a gated, guarded community. However, please keep all doors locked when you are not at home. The house is very near to the beach and downtown, so there are many people that walk by the house to access these areas. Be on the safe side and lock up. Also, do not leave valuables on the pool area when you are in the house (cameras, cell phones, purses etc.).

Air Conditioning:

Most houses in Playa Car only have AC in the bedrooms. Casa Blanca has more than enough AC in every room and is designed to flash cool. The AC units are designed to cool a room immediately; it is not like the forced air we all have back in the states. Therefore, **turn off the air conditioning units** whenever you leave the villa or turn it off in any room you are not using and close the door to that room.

Maid Service:

The housekeeper comes Monday through Saturday mornings. She will also do laundry if you leave it in the Laundry Room. The people that work in and around the home are of course trying to exceed your expectations and very much appreciate tips.

DVDs for TVs

We have a DVD movie library available that contains over 200 movies. If you would like to use this library, it is available. Just tell Julian and he will bring the DVD book to you.

Talavera Pottery:

The Pottery by the dinning room table is purely decorative. It does NOT have a lead-free glaze. Please do not use it.

We hope you enjoy lounging poolside, soaking up the sun and relaxing throughout your stay at Casa Blanca!



L

ocal Resources



Photographer:

Vincent at Zasil foto Playa

984803 5128

Vincent is amazing. He will come to the house and take some amazing photos. You can view them at his shop before you buy anything. It is surprisingly affordable. Every guest should have Vincent capture the trip with photos. Have him come out after you have had a chance to get some sun. His shop is across the street from Hots restaurant on Calle 12 just off 5th

Taxis:

Taxis are available at the Paseo Del Carmen Shopping Center; both are located by the entrance to Playacar.

Farmacias, etc. (Pharmacy):

- 30% Discount Generic Pharmacy on 30th/8th
- Union Farmacias 30th near Juarez
- 24 hour Pharmacy @ Juarez & 30th
- There are many others around town, at these, don't be bashful, ask for a discount, their prices are marked up quite a bit.

Useful items you may need:

Andantol Gel: Is a topical ointment which helps mosquito bites stop itching. It is available in Pharmacies.

Treda: Just in case you eat or drink at the wrong place, you will want to remember this one for sure. **Treda is the best cure for Turista.** It is available in Pharmacies.

Groceries:

- **Chedraui** – The Mexican version of the “Super Target”, selling bathing suits, toys, etc. Plus the best supermarket this side of Cancun. Hwy 307 & 1st sur.
- **Super Walmart** — By far the best option.
- **Marzan Fruiteria** – 30th and 1st ave sur— if you don’t see what you want, ask for it, they may have it in the back.
- **DAC Fruiteria** – 30th & Constituyentes if you don’t see it – mushrooms, Boston lettuce, green onions, strawberries, etc.— ask for it, they may have it in the back.
- **Pacsa Deli** – 10th & 34th on the right. Imported items such as Worstershire Sauce, Thomas’ English Muffins, Daisy Sour Cream, Whipping cream, Cheeses, French bread, etc.
- **Fish Market** – 14th and 30th, near San Francisco grocery store. Fresh fish until noon, beautiful shrimp.
- **Tortillerias** – Corn – Eric & Luis on 1 sur past 30th and Marzan (another good fruit market)
- **Past e Pane** – fresh pastas and bread 5th Ave (little Italy) between 20th & 22nd
- **Sam’s Wholesale Club** – Highway 307 between the two Playa car entrances.

Breakfast:

- **La Cueva del Chango** – on the way to Shangri La, fresh and natural foods.
- **Palace Hotel Playacar** – Sunday Brunch pretty good, lots of variety.
- **Media Luna** – 5th b/t 12th & 14th Eclectic and my favorite.
- **Porto Real Hotel** – nice atmosphere, Brunch Buffet.
- **Shangrila Hotel** – Calle 38 Large buffet & side order eggs, beautiful beach.

One of the many benefits of staying at Casa Blanca — cooking your own meals can save you a bundle!



Suggested and Favorite Lunch/Dinner Spots

The Best dinner spot in town (In my Opinion) Is [La Casa Del Agua](http://www.lacasadelagua.com)
www.lacasadelagua.com

A unique restaurant that combines the best fusion cuisine with an excellent selected wine list able to satisfy the most demanding taste.

One of my absolute favorite restaurants for Breakfast and Lunch is **Carboncitos**
<https://plus.google.com/115050367177705225189/about?gl=us&hl=en> Priced good, clean and GREAT food. The service is a show in its self. Honestly I eat here probably three times a week.

La Cueva del Chango <http://www.lacuevadelchango.com/> another one of our favorites. Great fresh food and an awesome atmosphere. They have a turtle pond in the center of the restaurant. If you go for Breakfast on a weekend be prepared to wait a little but it is worth it. They have a nice web site check it out.

H.C. Meats – This is a real treat. This is a place that is only take out. We usually go there and tell them what we want and when we want to pick it up. This is a full blown family dinner experience for very little money (directions are as follows: Take a left when you get to the guard gate of neighborhood, then a right at the T corner, then left on 1st Ave. South, in between 20th and 25th is where this place is — remember it looks like a meat market with a grille). Ramon is the guy to ask for, he speaks some English.

For 6-8 people

Baked Cabolla (Onions) one for every 2 people.

Baked Papa (potato) one for every 2 people.

Probably 1 to 1 ½ pounds each of Chorizo (Arracherro) (beef steak), Pollo (chicken)

6 to 8 sausage (looks like polish sausage) very good.

Salsa, sour cream, corn tortillas etc.

Go here early in your trip so you will have great leftovers (trust us on this one)

Babe's Noodles: <http://www.babesnoodlesandbar.com>

Great food 10th between 5th & 10th Babe's Noodles and Bar, established in 2000, is a Swedish owned Restaurant and Bar with speciality Thai noodles and an Asian European kitchen.

El Oasis Seafood 12th b/t 5th & 10th Shrimp tacos and fresh fish.

Domino's delivers phone number is 873-1616 Just give them the house phone number and they have the directions on their computer.

Rolandi's: this place is air conditioned and very, very close to the house. Seafood, Meat and pastas and GREAT PIZZA for Mexico, they are located just south of Calle 1st on 5th. The phone number is 803 4121, but reservations are not needed.

*Important note: The environment around Playa is constantly changing. Please keep this in mind, as occasionally this list may change without us being aware of it. These are suggestions only!



Dining in an underground cavern is a must-do Playa experience

PLAYACAR SPA & GOLF CLUB

www.palaceresorts.com/Golf/Golf.asp

Phone 011-52-984-873-4960

Carved out of the dense Mayan Jungle, the Robert Von Hagge designed 18-hole championship golf course is among the lush foliage of the Yucatan Peninsula and only a few hundred yards away from the crystal-clear, turquoise ocean, and the fine white sands of the Mexican Caribbean Sea.

Recognized as one of the top golf courses in the World, the Playacar Spa & Golf Club is located in the Playa del Carmen hotel zone known as Playacar, just 35 miles south of Cancun International Airport. This magnificent golf course, par 72 with a distance of 7,144 yards is considered the most challenging course in the region. Revitalize your senses in the minimalist design of our luxurious, serene spa overlooking the Robert Von Hagge designed greens. The exquisite spa offers an array of relaxing and revitalizing treatments, from soothing massages, nourishing sea fango wraps, to relaxing footbaths, and hydrating facials. Rejuvenate on your own or share this spa experience with your loved one in one of our spacious spa suites.

The "all inclusive" system offers transportation from different points of Cancun and the Riviera Maya, as well as food and beverages at the Club House, snacks along the course or just a refreshing dip at the pool.

Other services include rental clubs, practice range, putting and chipping greens, locks, showers, clubs storage, lessons and merchandise.



EL CAMALEON GOLF CLUB AT THE MAYAKOBA

www.mayakobagolf.com

El Camaleón Golf Club at the Mayakoba resort is the 7,067-yard course designed by Greg Norman and managed by Fairmont Hotels & Resorts. It is unique - not just to Mexico but to the entire golfing kingdom. The course bends through three distinct landscapes - tropical jungle, dense mangroves, and oceanfront stretches of sand with holes bisected by massive limestone canals. There is even a *cenote*, a massive, ancient cavern common to the area, into the heart of the opening fairway. And as in all Norman projects, he has balanced the course to make it enjoyable for golfers of all abilities. From the tips, El Camaleón is a major league test, a real Shark bite. However, each hole is sprinkled with a minimum of five tee blocks, so there is a distance for every player. On February 19th, 2007, El Camaleón will be the host of “Mayakoba Classic”, PGA Tour’s first official golf event in Mexico.

Reservations and information

Telephone: 011-52 (984) 206-3088

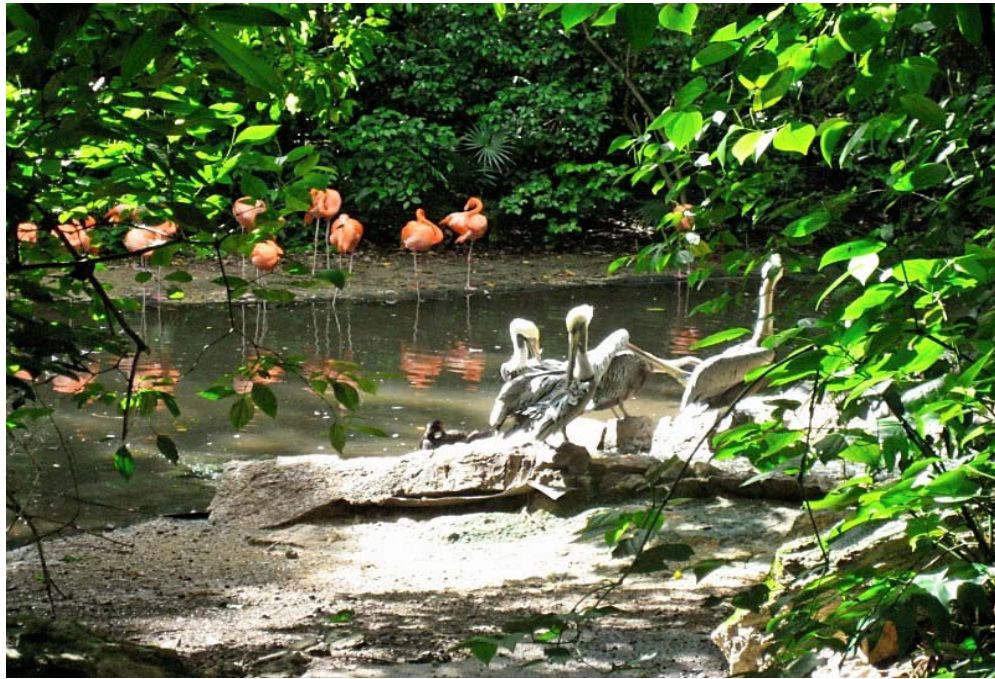
Facsimile: 011-52 (984) 206-3077

Email: elcamaleon@fairmont.com

*Side note: This is my favorite golf course in South America. It is truly amazing.



If you are looking for other golf opportunities, close by Casa Blanca is the Playacar Country club (about 1 road mile from the house), it is a Robert Von Hagge 18 hole Championship course (bring lots of balls, or you can usually buy them for under \$10.00 US a dozen from someone selling them on the course. The course green fee includes food and beverage while golfing. There is a Robert Trent Jones and a Jack Nicholas course towards about 25-30 Minutes away (towards Cancun).



Playacar has a spectacular bird sanctuary (Xaman-Ha Avairy), and it's only about 200 yards from Casa Blanca. However, you have to exit Playacar Phase I and go into Playacar Phase II to get to it.





The Abyss Dive Center is a full service Canadian run **Dive Shop and Training Facility** in the **Mayan Riviera, Mexico**. There are three dive centers located in **Playa del Carmen** and **Tulum** to provide you with a complete dive **experience**. We have been here for years and are very experienced as both teachers and guides. With us you will have the **ultimate dive adventure**.

We have a lot of fun diving but we never forget about **safety**. Our boats are equipped with oxygen and all safety equipment. Our instructors are trained in CPR and accident management.

Abyss Dive Center and Training Facility
1st Avenue between 10th and 12th
Hotel Tropical Casablanca
Playa del Carmen, Mexico

Tel: 011-52-984-873-2164

Catholic Church Services

Calle 15 entre 12 y 14

Sundays

8 am

10 am

6 pm

8 pm

UNO

events • catering

Caribbean breezes, gentle waves, warm sunshine, tantalizing aromas and taste of fresh tropical foods....that is the essence of **UNO Events & Catering, Playa del Carmen, Mexico.**

Food is our passion, excellence is our goal.

Committed to quality and service, **UNO Events & Catering**, is the answer to delicious cuisine with superior quality. Surrounded by **paradise**, the **Mayan Riviera** is sure to delight all the senses. Our inspiration combines love for travel, food and great people.

With over 14 years of experience in the **Yucatan** area we can plan your vacation from start to finish. Arrive in **Cancun** and we will take it from there. Professional airport pick up service, **vacation rental**, chef service, **tours** and our personal recommendations to make your vacation the most relaxing and memorable it can be!

We specialize in **concierge services**, catering, **weddings**, anniversaries, **birthdays**, vacation planning, promotional, corporate and private events.

Come experience **Mexico** from our eyes!

Susan de Lima

Director, UNO Events & Catering



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